



[CCT Contacts](#) | **Water Issues - Email:** Water@capetown.gov.za | **Call Centre:** 0860 103 089 | **SMS:** 31373 | **WhatsApp:** 063 407 3699

Online satisfaction survey for water and sanitation services- until 30 April 2019

The City's Department of Water & Sanitation is running its annual Customer Satisfaction Survey. Clearly-identified research fieldworkers will be visiting various suburbs around the City.

Residents and businesses may complete the survey online by the closing date of 30 April 2019. It's a comprehensive survey to get your feedback on a range of aspects, so it takes about 20 minutes.

All feedback views and information received will be kept confidential. The survey results will be available in June 2019 on the City's website (www.capetown.gov.za).

To have your say, please visit: <http://bit.ly/2OwGF8p>

For more information or queries on this survey, please contact Annesley Crisp at telephone (021) 400 5089 or email Water.Surveys@capetown.gov.za

Many thanks.

Water and Sanitation Department.



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